

**AMENDMENT ONE (1) TO 24-RFP-09 Children Services**

The following sections of the Children Services Request for Proposals have been revised, as identified in red. Except for those provisions that are revised as a result of this Amendment, the original RFP document remains in full force and effect. A complete RFP document and related forms that incorporates the amended sections is included below.

**Program Overview**

1. Purpose of the Program;
2. Target population(s) and why selected;
3. How the proposed program fills a service gap in the community;
4. How the proposed program will contribute to the accomplishment of CCDJFS's mission;
5. Vendor must demonstrate an ability to meet the needs of non-English speaking clients.



**Clark County Department of Job & Family Services  
By and through the authority of the  
Board of Clark County Commissioners**

**REQUEST FOR PROPOSALS**

**RFP: 24-SFY-09**

**FOR: Children Services**

**PROGRAM DATES: July 1, 2024 through June 30, 2026**

**Offered By:**

**Clark County Department of Job and Family Services**

**1345 Lagonda Avenue**

**Springfield, Ohio 45503**

**(937) 327-1700**

**PROPOSAL DUE DATE:**

**April 3, 2024**

**10:00 a.m.**

**FUNDS AVAILABLE:**

**\$1,800,000.00**

**PROPOSALS SUBMITTED TO:**

**[Clark\\_Contract\\_Development@jfs.ohio.gov](mailto:Clark_Contract_Development@jfs.ohio.gov)**

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## **1. Purpose, Project Information, and General Procedures**

### 1.1 Purpose

Clark County Family and Children Services (CCFCS) division of the Clark County Department of Job and Family Services ("Department") is responsible for the investigation of reported allegations of child abuse, neglect, and dependency. During the investigation, family needs and strengths are identified, and referrals/linkages are made to community services that can best meet needs that reduce the risk of abuse, neglect, and dependency. When possible, CCFCS involvement ends when the investigation is complete and community-based services are secured. When needed, the CCFCS provides ongoing services to stabilize the family. Case plan activities and goals always are to maintain the child in his or her own home. When that is not possible, CCFCS seeks placement with court-approved kinship caregivers that keeps children in the community, in close proximity to their families. If kinship placement is not possible, the CCFCS seeks placement ranging from a family foster home, a therapeutic foster home, to a residential treatment facility depending on the individual needs of the child. In all instances community-based services are essential to family preservation and family reunification. The CCFCS division strives to protect our community's most vulnerable citizens: children and senior citizens, and in partnership with other local agencies, finds solutions to ensure children and the elderly are in safe, supportive living environments.

From January 2023 to December 2023, the total number of children served in Clark County was 447. Of that 447, the average number of children being served per month through the foster care system was 128. Another 184 youth per month on average were served through kinship, and 135 youth were served in their own home. All children and their caregivers were eligible to receive community-based services.

The Board of Clark County Commissioners ("Board") releases this RFP for potential multiple awards to qualified non-profit and/or faith-based community organizations as well as government entities to provide innovative programs to meet the needs of families and children in the community as defined in this RFP. Board seeks contractors/subgrantees who will develop, implement, and/or coordinate a variety of direct-service programs that will provide meaningful services to families and children that support self-sufficiency and safety. These programs must be designed to achieve specific, measurable outcomes and deliverables. The sections below provide insight on what proposals must illustrate.

The Board intends to award a contract(s)/sub-grant agreement(s) to one or more provider(s), as appropriate in the judgment of Department. For the purposes of this RFP document, the Board and the Department will sometimes be collectively referred to as "County." "Provider" means any person or organization capable of providing services described herein. The potential provider will sometimes be referred to as "bidder," "provider," "proposer," "contractor," and "applicant" interchangeably throughout this RFP and related documents.

### 1.2 Agency Mission and Services

Department mission statement is: To promote safety, strengthen families, and empower people.

The Department is considered a quadruple-combined agency consisting of: Family & Children Services (FCS), Child Support Enforcement Agency (CSEA), OhioMeansJobs (OMJ), and BenefitsPlus (BP).

The FCS division strives to protect our community's most vulnerable citizens: children and senior citizens. FCS investigates reports of senior and child abuse, neglect, dependency, and exploitation, and in partnership with other local agencies, finds solutions to ensure children and the elderly are in safe, supportive living environments.

The CSEA division works with individuals and families to ensure children are supported. Many factors dictate the requirements necessary to establish and maintain support of children. The CSEA offers guidance and enforcement to ensure the well-being of children is achieved throughout our community.

The OMJ Center helps job seekers find rewarding employment opportunities and employers find qualified employees.

As families work toward self-sufficient living, the BenefitsPlus division assists with temporary cash assistance, food assistance, medical coverage, medical and job-related transportation, and childcare – essential factors in getting and keeping a job and supporting a family.

## 2. Scope of Work

The Children Services providers selected under this RFP must demonstrate innovative and effective approaches to:

1. Providing supportive services to children and caregivers to strengthen the family, prevent removal of a child from his/her home, and/or make possible reunification;
2. Providing activities that assist in preventing the onset of problematic behaviors that may result in child abuse, neglect, or dependency;
3. Providing youth education and support services; and promoting positive parenting behaviors;
4. Providing targeted mental health, intervention and reunification services not provided by the agency.

### 2.1 Target Population

The target populations to be served through this RFP include individuals 0-18<sup>1</sup>, with an emphasis on children ages 11 and up, who reside in Clark County in one of more of the following groups:

1. Who need social engagement and mentoring services
2. Whose parents/caregivers need services to promote healthy parenting;
3. Who need targeted mental health case management;
4. Multi-system youth;
5. Who need Acute Crisis Care;
6. Who have diagnoses of Autism spectrum disorders;
7. Who have diagnoses of developmental disabilities;

Department's Target Population includes youth who are engaged with multiple community services including, but not limited to, Clark County Juvenile Court, Mental Health Services, and Development Disabilities of Clark County.

The proposed programs will ensure that one or more of the following areas are targeted through the provision of services such as:

1. **Substance Abuse and Mental Health:** Provision of services such as:
  - a. Education and prevention
  - b. Early intervention
  - c. Family therapy
  - d. Intensive in-home therapy
  - e. Home-based services

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<sup>1</sup> Up to 21 if the participant is receiving Department services.

- f. Individual and group counseling
- g. Targeted Crisis intervention

**2. Child Development Activities:** Provision of services such as:

- a. Parent education including assistance with behavioral/parenting problems
- b. Linkages to existing programs
- c. Targeted case management and service coordination
- d. Family support
- e. Education and prevention

**3. Family Stability/Child Welfare Services:** Provision of services such as:

- a. Case management for youth receiving services from multiple agencies
- b. Home-based services
- c. Family preservation services/supports
- d. Family reunification services/supports
- e. Kinship care/Navigator services
- f. Respite care
- g. Bed bug eradication services
- h. Enrichment and support programs for youth
- i. Mediation/Conflict resolution services
- j. Parenting education
- k. Mentoring services
- l. Services intended to expose families and children to the arts

Proposers are required to detail the tasks to be undertaken. The detailed tasks must be clearly linked to the selected services above. Whenever possible, detail the frequency and timeline for the tasks identified. The methodology must demonstrate how it will accomplish the overall goals of the program.

Evidence based programs listed on the Ohio IV-E Prevention Services Clearinghouse website ([click here](#)) will be given preference during the review process.

## 2.2 Program Overview and Purpose

Proposers are required to describe the purpose of their proposed program. This should be a succinct statement of the issue(s) the proposed program is intended to effectively address.

Proposals must identify the targeted population(s) the proposer believes would be best served by their proposed program(s) and explain why that population(s) was chosen. Proposers are strongly encouraged to provide a concise, well-organized summary with examples and evidence that fully explain how their program relates to one or more of the target populations outlined above.

Proposers are required to provide a problem or needs statement for their program that explains how the proposed program fills a service gap in the community to be served. Proposers should include details about the community and demonstrate in-depth knowledge of the needs in the context of the area(s) selected. Department has identified the following increasing gaps in Clark County Services. Proposers are encouraged to address one or more of these areas where it is consistent with their proposed program.

- Mental Health Case Management
- Intensive In-Home Therapy

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- Acute Crisis Care
- Autism/Development Disability Services
- Supportive services for reunification

Proposals are required to describe the methodology they intend to use to carry out the proposed program.

### 2.3 Contract/Subgrant Agreement Period and Funds Availability

Contracts will be awarded for a two (2) year term. There will not be an additional third-year extension. There is no minimum contract award and requests cannot exceed the total amount of the RFP.

Board is seeking, at their discretion, to award contract(s) to be effective July 1, 2024, and to conclude no later than June 30, 2026.

This RFP is seeking to fund one, or multiple contracts/subgrants that will be funded utilizing, as appropriate:

- TANF funds (CFDA 93.558) to achieve at least one of the following:
  1. Purpose #1: Assisting needy families so that children may be cared for in their own homes;
  2. Purpose #2: Reducing the dependency of needy parents by promoting job preparation, work, and marriage;
  3. Purpose #3: Preventing out-of-wedlock pregnancies;
  4. Purpose #4: Encouraging and promoting the formation of two-parent families.
- Title XX funds (CFDA 93.667) to achieve at least one of the following:
  1. To prevent, reduce, or eliminate dependency;
  2. To achieve or maintain self-sufficiency;
  3. To prevent neglect, abuse, or exploitation of children and adults;
  4. To prevent or reduce inappropriate institutional care;
  5. To secure admission or referral for institutional care when other forms of care are not appropriate.
- Children's Services Levy funds
- Or other funding sources determined by Department to be appropriate provided Department receives sufficient allocations from the State.

In no instance may the selected proposers' administrative costs exceed 15% of the total cost of their contract/sub-grant agreement or sub-contract.

If the selected contractor/sub-grantee and its sub-contractors are funded with TANF funds, they may be responsible for determining and redetermining eligibility for participants in direct-service program services in accordance with Clark County's PRC Plan, available here: [2023 PRC Plan](#). A hard copy can also be requested from a Contract Developer by emailing [Clark\\_Contract\\_Development@jfs.ohio.gov](mailto:Clark_Contract_Development@jfs.ohio.gov). To ensure maximum consideration, providers should describe their ability to determine and re-determine eligibility in accordance with Clark County's PRC plan. Additionally, regardless of the funding source, the contractor/sub-grantee and its sub-contractors will be responsible for developing and maintaining case files for each participant in accordance with agency specifications in the awarded contract or sub-grant agreement.

## 2.4 Program Administration and Resources

### 2.4.1 Administrative

Proposers must confirm that the organization agrees to determine initial eligibility and re-determine eligibility for all direct service program participants in accordance with the County's current PRC plan, if the funding source utilized for the program is TANF.

Proposers must confirm that it will develop, maintain, and update an individual case file for each direct-service program participant. Case files cannot be destroyed without the express, written permission of Department.

### 2.4.2 Physical and Other Resources

Proposers are required to ensure that they have adequate facilities, equipment, research tools, administrative and other resources. Other resources may include coordination or collaboration with other service providers in the community.

### 2.4.3 Explain How Your Program Will Contribute to the Accomplishment of Department's Mission and Services

Section 1.2 presents CCDJFS's Mission and Services. Proposals are required to explain how your proposed program contributes to the accomplishment of any of the Department's Division's mission and work.

## 2.5 Anticipated Procurement Timetable

| DATE           | EVENT/ACTIVITY                                                                                                                                                   |
|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| March 6, 2024  | Board releases RFP. Q&A period opens.<br>- RFP becomes active.<br>- Proposers may submit inquiries for RFP clarification.                                        |
| March 18, 2024 | Bidders' Conference at 2 p.m. at Clark County Department of Job and Family Services campus in the Reid/Snyder Conference Room, located in Building B.            |
| March 22, 2024 | Q&A Period Closes 2:00 p.m. (for inquiries for RFP clarification).<br>- No further inquiries for RFP clarification will be accepted.                             |
| March 27, 2024 | Department provides Final Question & Answer document.                                                                                                            |
| April 3, 2024  | <b>Deadline for Proposers to Submit Proposals to Department (10:00 a.m.).</b><br>- This is the proposal opening date, beginning of the CCDJFS process of review. |
| May 8, 2024    | Letter of intent to award contract(s)/Sub-grant agreements issued by CCDJFS.<br>- All Proposers notified.                                                        |
| June 20, 2024  | Contract(s)/Sub-grant agreements submitted to Board for approval.                                                                                                |
| July 1, 2024   | Service provision begins.                                                                                                                                        |

**IMPORTANT:** Board reserves the right to revise, with reasonable notice given, this schedule in the best interest of Department and/or to comply with any applicable County, State, or Federal procurement procedures and regulations. Board has the sole authority to bind Department into contract. The letter of intent to award is not binding. Since the letter of intent to award is not binding, any costs incurred by proposer prior to Board's award may not be recovered.

## 2.6 Bidder's Conference

A "Bidder's Conference" has been scheduled for March 18, 2024, at 2 p.m. at the Clark County Department of Job and Family Services campus, 1345 Lagonda Avenue, Springfield, Ohio 45503. The Bidder's Conference will be held in the Reid/Snyder Conference Room, located in Building B. Department staff will respond to questions regarding the requirements of the RFP. Questions asked at the conference and the **final** responses will be included in the Q&A document. The Q&A period closes at 2:00 p.m. on March 22, 2024.

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Children Services  
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While attendance is not mandatory, Department strongly encourages potential proposers to attend this conference.  
**Please bring your copy of the RFP.**

## 2.7 Internet Question and Answer Period; RFP Clarification Opportunity

Should proposer experience technical difficulties accessing Department's website where the RFP and its related documents are published, they may contact Contract Developers at [Clark\\_Contract\\_Development@jfs.ohio.gov](mailto:Clark_Contract_Development@jfs.ohio.gov).

|                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Who may ask questions?                          | Potential proposers may ask clarifying questions regarding this RFP.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| When and how can I ask a question?              | Potential proposers may ask clarifying questions regarding this RFP via email during the Q&A Period as outlined in Section 2.5.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| To whom do I address the question?              | A potential proposer must submit all questions in writing, via email to <a href="mailto:Clark_Contract_Development@jfs.ohio.gov">Clark_Contract_Development@jfs.ohio.gov</a> . Questions must be received prior to the closing time and date for the Question & Answer Period.                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| How do I correctly ask a question? <sup>2</sup> | <p>To ensure timely receipt of all questions, "Children Services RFP- Request for Clarification" must be written in the subject line of emailed questions.</p> <p>Questions about this RFP must reference the relevant part of this RFP.<sup>3</sup> Please provide the heading and provision section under question, and the page number of the RFP where the provision can be found.</p> <p>The potential proposer must include the name of a representative to contact, the company/organization name, and business phone number and email address of representative.</p>                                                                                                                                                       |
| How will my answer be returned?                 | <p><b>Potential proposers will not receive personalized or individual email responses</b> to their properly submitted individual questions.</p> <p>Board responses to all questions asked via email will be posted on the Internet website dedicated to this RFP or mailed (if properly requested by the potential proposer), for reference by all potential proposers. Clarifying questions asked and Board responses to such questions comprise the "Q&amp;A Document" for this RFP.</p> <p>Responses will include the relevant page number, heading, and provision in question. Proposals in response to this RFP are to take into account any information communicated by Board in the Final Q&amp;A Document for the RFP.</p> |

<sup>2</sup> Board reserves the right to disregard any questions that are not properly titled.

<sup>3</sup> Board will disregard any questions which do not appropriately reference an RFP provision or location, or which do not include identification for the originator of the question. If Board determines that a question cannot be resolved by reference to any section of the RFP, Board may, at its discretion, make necessary additions or changes to the RFP by addendum or amendment. Board will not respond to any questions received after 2:00 p.m. on the date the Q&A period closes. (See Section 2.5 for closing date.)

# CLARK COUNTY DEPARTMENT OF JOB AND FAMILY SERVICES

## Children Services

RFP: 24-SFY-09

|                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|-----------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Can I view previous RFP's and Proposals for this Program? | Yes. Requests from potential proposers for copies of previous RFPs, past proposals, score sheets, or contracts for this or similar past projects, are <b>Public Records Requests (PRRs), and are not clarification questions regarding the present RFP.</b> PRRs submitted in accordance with Department policy (available upon request or online [click for <a href="#">Public Records Notice</a> and <a href="#">Public Records Policy</a> ]) will be honored. The posted time frames for Board responses to email questions for RFP clarification do not apply to PRRs. Potential proposers who choose to rely on responses to public records requests when preparing their proposals do so at their own risk. |
| IMPORTANT                                                 | There is an established time period for the Q&A process (see Section 2.5). "Department Q&A document" will only answer those questions properly submitted within the stated time frame for submission of potential proposers' questions, and which pertain to issues of RFP clarity, and which are not requests for public records. Board is under no obligation to acknowledge incorrectly submitted questions.                                                                                                                                                                                                                                                                                                   |

### 2.8 Communication Prohibitions

From the issuance date of this RFP until the date Board awards a contract there may be no communications concerning the RFP between any potential proposer and any employee of Clark County, or any other individual regardless of their employment status, who is in any way involved in the development of the RFP or the selection of Contractor.

The only exceptions to this prohibition are as follows:

1. Communications conducted pursuant to Section 2.7, Q&A Period, and Section 2.6, Bidder's Conference;
2. For the purpose of conducting necessary business arising from a pre-existing or ongoing business relationship with Board;
3. As part of any proposer interview process initiated by Board, which Board deems necessary in order to make a final selection;
4. Potential proposers may request that the RFP and all posted RFP documents be sent via U.S. Mail;
5. Any Public Records Request (PRR) made through Department;
6. Notification of any changes or announcements related to this RFP through Department vendor notification list; and
7. A public meeting of The Board of Clark County Commissioners at which the award of a contract(s), pursuant to this RFP has been placed on the agenda for discussion.

**\*Important Note:** Amendments to the RFP or to any documents related to it will be accessible to interested potential proposers through the original web page established for the RFP. All interested potential proposers must refer to that web page regularly for amendments or other announcements. Board may not specifically notify any potential proposer of changes or announcements related to this RFP except as provided in Section 2.8. It is the affirmative responsibility of interested potential proposers to be aware of and fully respond to all updated information posted on this web page or provided by U.S. Mail when previously requested by proposer. Potential proposers without access to the web page established for the RFP may request that amendments to the RFP or related documents be sent to them via email by contacting [Clark\\_Contract\\_Development@jfs.ohio.gov](mailto:Clark_Contract_Development@jfs.ohio.gov).

Board is not responsible for the accuracy of any information regarding this RFP that was obtained or gathered through a source not authorized for this RFP. **Any attempts at prohibited communications by potential proposers shall result in the disqualification of those providers' proposals and shall prohibit the potential provider from entering into any contractual relationship with Board for services requested through this RFP for the duration of the RFP period. A**

**proposer may also be disqualified for failing to take reasonable steps to prevent its employees, agents, and business associates from making communications that would be prohibited if made directly by that provider's authorized representatives.**

## 2.9 Attachments

1. Letters from proposed subcontractors are required if subcontractors will be used.
2. Proposers are required to submit **three (3) letters of reference** for similar projects it has completed.
3. Letters are required to include: **the name and telephone number** of an individual who can provide additional information about the similar projects completed. There is a limit of one (1) total reference from any Clark County governmental agency (including Board of County Commissioners and other appointing authorities e.g., Courts, Sheriff, Prosecutor, etc.). **\*\*NOTE: Department may NOT be used as a reference.**
4. Proposals are required to provide a chart which outlines the project schedule including all project activities and deliverables and the timeframes for completion of each.

Any other information thought to be relevant to the Technical Proposal, but not applicable to a specific RFP section number/letter may be provided as an attachment to the proposal. Department reserves the right not to review submitted attachments which include information or materials not required in the RFP.

## 3. Format for Organization of the Proposal

In order for Board to conduct a fair and complete evaluation of proposals, proposers must follow the required format (listed below). If specifically requested, proposer must provide Board with additional information. The proposer's technical proposal must contain the following components, at minimum. It is mandatory that proposals be organized in the following order and that wherever appropriate, sections/portions of the proposal make reference by section number to those RFP requirements to which they correspond.

### 3.1 Technical Proposal

**Proposer must use the format listed below in order to submit a technical proposal.**

#### 3.1.1 Required Vendor Information and Certifications

##### **Cover Page**

This must include:

1. RFP number;
2. Title;
3. The complete vendor name and mailing address, and;
4. The amount of funding requested by the vendor under this RFP.

##### **Cover Letter**

Cover Letter must include:

1. Telephone number;
2. Name and title of the person Department should contact regarding the proposal.

Must indicate the proposer will comply with all requirements of the RFP.

**An authorized representative capable of binding the organization must sign the Cover Letter.**

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1. Provide sufficient detail so PRT members can locate all the important elements of your document readily;
2. Identify each section of your response as outlined in the proposal package.

**Conflict of Interest**

Each proposer shall include a statement indicating whether or not their organization or any of the individuals performing work for their organization has any possible conflict of interest or perceived conflict of interest and, if so, the nature of that conflict.

Board reserves the right to cancel the award if any interest disclosed from any source could either give the appearance of a conflict or cause speculation as to the objectivity of the program.

**Board's determination is final.**

**Mandatory Disclosures**

Proposer must disclose whether its performance, or the performance of any proposed subcontractor(s), under contracts for the provision of services that are the same or similar to those to be provided for the project (which is the subject of this RFP) has resulted in any "formal claims" for breach of those contracts within the past five years. For purposes of this disclosure, "formal claims" include but are not limited to any claims for breach that have been filed as a lawsuit in any court, submitted for arbitration (whether voluntary or involuntary, binding or not), assigned to mediation, or any claims that resulted in termination of a contract. If any such claims are disclosed, proposer shall fully explain the details of those claims, including the allegations regarding all alleged breaches, any written or legal action resulting from those allegations, and the results of any litigation, arbitration or mediation regarding those claims, including terms of any settlement. If no such claims have been experienced by proposer within the past five years, so indicate.

Proposer must indicate whether it or any of its proposed subcontractor(s) have been the subject of any adverse regulatory or adverse administrative governmental action (federal, state, or local) with respect to proposer's performance of services similar to those described in this RFP. If any such instances are disclosed, proposer must fully explain, in detail, the nature of the government action, the allegations that led to the government action, and the results of the governmental action including any legal action that was taken against proposer by any governmental agency. If no such governmental actions have been experienced by proposer, so indicate.

**Financial Statement**

1. Proposer shall submit a copy of its most recent audited or compiled financial statements, which must have been completed by a Certified Public Accountant (CPA);
2. Proposer shall also submit the name, address, and telephone number of a contact at the company's principal financing or banking organization.

**Executive Summary**

1. Proposer must provide a brief description of the organization. This brief description must include:
  - a. History of organization;
  - b. Number of years the organization has been in business;
  - c. Type of services provided;
  - d. Legal status of vendor organization (i.e., corporation, partnership, sole proprietor) and;
  - e. Federal Tax ID number.

Proposer should provide a high-level overview of its approach, the distinguishing characteristics of its proposal, and the importance of this project to proposer's overall operation.

**Required Forms**

Proposer must complete and sign all of the following:

1. Contractor Assurances Form;
2. Campaign Contribution Form;

3. Personal Property Tax Form;
4. Non-Member Acknowledgment Form (if required<sup>4</sup>);
5. Certification of Compliance with County Insurance Requirements, and;
6. Non-Collusion Affidavit.

Forms can be found on Department website under “[RFP-Related Documents](#)” section.

### 3.1.2 Scope of Work

**Proposer must use the format listed below in order to submit a technical proposal.**

#### **Program Overview**

1. Purpose of the Program;
2. Target population(s) and why selected;
3. How the proposed program fills a service gap in the community;
4. How the proposed program will contribute to the accomplishment of CCDJFS’s mission

#### **Program Methodology**

Proposers are required to explain why they selected their proposed methodology. Whenever possible cite evidence-based models of research that support the methodology. At a minimum, present professional experience, and expertise on why the methodology will be effective.

1. Detailed description of the program methodology;
2. Why the methodology was selected.

#### **Deliverables and Outcomes:**

Proposers must address the following:

1. Deliverables and how they will be measured

**Selected proposer(s) must define the number of deliverables necessary to provide quality, reasonable outcomes related to their proposed program.** Deliverables are the specification of how much of the program will be delivered. The Deliverables should be what the proposer considers to be the primary or key elements of delivering their services.

Whenever possible the Deliverables should be quantified. The preference is that the Deliverables specify the number of participants to be served. CCDJFS recognizes this is not always possible. When it is not possible, the proposer must provide an alternative(s) that will provide the basis for assessing program performance during CCDJFS monitoring and in CCDJFS Quarterly Reports. Deliverables are to be measured annually for the two (2) years of the contract.

**It is required that the proposal also specify how data and other information will be collected and compiled for each Deliverable.** CCDJFS will review during monitoring whether procedures for Deliverables data collection and compilation are being followed.

2. Outcomes and how they will be measured;

**Proposals must establish the number of Outcomes necessary to provide quality, reasonable measures of the program’s direct, positive impact on children and/or families defined by the type of service provided within the continuum of care.** Outcomes are a statement of what the proposer expects to result from the program for individual participants or the community to be served. Often Outcomes are tied to one or more of the Deliverables.

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<sup>4</sup> Form is only required if the proposer is a sole-proprietor, corporation, or organization with less than five (5) full-time employees.

For children enrolled in one or more programs targeted in this RFP it is expected that programs will meet the outcomes specified in their proposal. Outcomes must be aligned with strengthening/improving permanency, safety, and/or well-being of children.

Care should be taken to ensure that the outcomes to be measured are directly related to the program. How outcomes are measured can significantly affect how the results should be interpreted. The use of questions and measures from existing survey instruments is strongly recommended, especially if such instruments have proven validity. Outcomes should be measured annually for the two (2) years of the contract.

**It is required that the proposal also specify how data or other information will be collected and compiled for each Outcome.** CCDJFS will review during monitoring whether procedures for Outcome data collection and compilation are being followed.

#### **History of Successfully Completing Similar or Related Programs**

Proposers must demonstrate that these minimum prior experience requirements are met:

1. The capacity to undertake the scope of work in their response, based on demonstrated history of successfully completing similar or related work with the targeted service population;
2. Demonstrate a minimum of three years of experience working with children and families;
3. Identify the program, its target population, location, and explain why it is similar or related to the proposed program. Whenever possible, express success in terms of deliverables and outcomes for the prior program. However, demonstrations of success are not limited to Deliverables and Outcomes.

#### **Program Administration and Resources**

Proposers are required to describe their management approach and project management organizational structure, including reporting levels and lines of authority.

1. Administrative structure
2. Physical and other resources

#### **3.1.3 Personnel**

In general, proposers must provide a description of the key positions and the work each performs and the credentials/resume(s) of the people filling key positions. Specifically, proposers are required to:

1. Provide a position description of the key positions, the work each performs, and the credentials/resume(s) of the people filling key positions. All proposed key project personnel must be identified in the proposal. Please specify if a key position has yet to be filled. Each person's role is to be identified and documented in the following format:
  - a. Name
  - b. Position with the organization
  - c. Role in the project (including accountability for completion of components or deliverables of the proposal)
  - d. Experience with the specific tasks being proposed
  - e. Work history on similar projects
  - f. Relevant Education, Licenses, and/or Certifications
  - g. Legal Relationship with the Prime Contractor (such as full-time employee, part-time employee, volunteer, or subcontractor)
2. Provide an organizational chart including all the personnel assigned to accomplish the work described in your proposal.
3. Designate and identify the person responsible and accountable for the completion of each component and deliverable of the proposal.

### **Program/Project Control**

Proposers are required to provide a description of their approach to project control, including:

1. Details of the methods used in controlling project activities;
2. Description of status reporting methodology, including details of written and oral progress reporting, and;
3. Fiscal controls.

### **Risk Management and Mitigation**

Proposers are required to describe their plans for risk management and risk mitigation, including:

1. Identify the pertinent issues as well as the potential risks and problems, which in the proposer's experience occur in projects of this type;
2. Identify steps that can be taken to avoid or mitigate potential risk and problems and steps to be taken should problems occur, and;
3. Describe activities included in the program to reduce the occurrence, severity and impact events or situations that can compromise the attainment of any project objective.

### **Reporting Requirements**

Each selected Proposer will have reporting finalized in the contract. The specific number of reports, the data elements to be included, and the frequency of reports is at the discretion of Department.

1. At a minimum, regardless of program, each provider will report status of work to Department quarterly.
2. Details should be given as to the number of customers served, status of deliverables, status of specified outcome measures, and program effectiveness.

Proposers must acknowledge they will comply with Department Quarterly Reports and any additional reports as specified in final contract.

### **Subcontractor Identification and Participation Information**

**If subcontractors will be used, proposers must address all Requirements specified here.**

Proposers are required to clearly identify the subcontractor(s) that will be used if subcontractors will be used in the program. Additionally, Proposers are required to highlight the subcontractors' tasks in the submitted proposal with sufficient detail to decipher their exact role in the proposed program. The subcontractors provided are under the same legal obligations outlined in this RFP that the Proposer is subject to. Proposals are required to also include a letter from the proposed subcontractor(s), signed by a person authorized to legally bind the subcontractor, indicating the following:

1. The subcontractor's legal status, Federal Tax ID number, and principal business address;
2. The name, phone number, email address, and fax number of a person who is authorized to legally bind the subcontractor to contractual obligations;
3. A complete description of the work the subcontractor will do;
4. A commitment to do the work, if the provider is selected;
5. A statement that the subcontractor has read and understands the RFP, the nature of the work, and the requirements of the RFP.

Letters submitted in response to this provision should be included as an appendix following the technical proposal.

### **Attachments**

Proposers must include all relevant attachments in Section 2.9.

### 3.2 Cost Proposal

**Estimated proposal costs are not acceptable. Proposer must use the format listed below in order to submit a cost proposal.**

#### **Submittals**

Proposers must complete, sign, and submit Submittals A1, A2 and A3. The template for Submittals A1-A3 can be found on the Department website in the "[RFP-Related Documents](#)" section.

#### **Narrative on Related Costs**

1. Proposers must submit a detailed narrative, which demonstrates how costs are related and why they are necessary to the proposed program:
  - a. The narrative must detail the amount of money being requested from Department;
  - b. The narrative should also describe the reasoning behind percentages of expenses allocated to this program, and the percentage allocations to the Administrative, Direct, and Support categories for each expense;
  - c. If proposer is requesting to be reimbursed on a unit rate basis, the narrative should clearly articulate the desired unit rate and the methodology used in calculating the unit rate;
  - d. Does the money being requested from Department represent more than 50% of your total program cost?

#### **Payment Schedule**

1. Proposer must include a proposed schedule of payments;
2. The trigger for payment for each cost must be identified (e.g., timing, deliverable).

#### **Narrative Describing Non-Department Funding Streams**

1. Proposers shall submit a detailed narrative describing all non-Department funding received from any source that funds any part of the proposed project;
2. Proposer must include the percentage of the total project cost of each funding source.

#### **Compensation Structure**

Reimbursement can be made in one of two ways: Unit Rate or Direct Cost.

1. Proposers must define their preferred payment method in their proposal. Section 7.6 below details the differences between Direct Cost and a Unit Rate.

#### 3.2.1 Unallowable Costs

Proposers must not include any expenses in Cost Proposals which are unallowable under laws or regulations relating to the funding source to be used. If there is a dispute regarding whether a certain item of cost is unallowable, Board's decision is final.

For the purposes of this RFP, "allowable" and "unallowable" program costs are itemized in the following:

1. For Non-Profit Organizations:  
OMB Circular A-122, "Cost Principles for Non-Profit Organizations"
2. For State, Local, and Indian Tribal Governments:  
OMB Circular A-87, "Cost Principles for State, Local, and Indian Tribal Governments"
3. For Colleges and Universities:  
OMB Circular A-21, "Cost Principles for Educational Institutions"

Proposer must take note that "profit" will be a separately negotiated element of price pursuant to OAC 5101:9-4-07, if Contractor/Subgrantee is a for-profit organization.

#### 4. Proposal Submission

Board requires proposal submissions in both paper and electronic format. The submission of the electronically formatted version may be waived, at the discretion of Board, when requested in writing by proposer at least twenty-four (24) hours prior to the submission deadline. The proposal must be prepared and submitted in accordance with instructions found in this Section. The proposal submission must be comprised of:

|                                                   |                                                                                                                                                                                                                                                                                                                                                               |
|---------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Paper Copies of Proposal                          | 1 Original Technical Proposal Signed<br>6 Copies of Original Technical Proposal Signed <sup>5</sup><br>1 Original Cost Proposal Signed<br>6 Copies of Original Cost Proposal Signed                                                                                                                                                                           |
| Electronic Copy of Proposal (disregard if waived) | The electronic copy shall be submitted via e-mail. The electronic copy can be PDF, Word, or Excel format, or other formats that are compatible with Microsoft Office. <u>It is preferred that proposers submit Budget Submittals A1-A3 in Microsoft Excel format, the Technical Proposal in Microsoft Word format, and all other documents in PDF format.</u> |

Proposals may be submitted electronically, via mail or other delivery service, or in person at the agency.

1. The original and all copies of the Technical and Cost Proposals shall be submitted in a separate, sealed envelope, and labeled: "PPROPOSAL ENCLOSED FOR RFP #24-SFY-09 SUBMITTED BY [PROPOSER'S NAME HERE]." Proposals may be submitted via hand delivery or U.S. Mail (preferably certified) to:  
Clark County Department of Job & Family Services  
Attn: Contract Development  
1345 Lagonda Avenue, Building C  
PO Box 967A  
Springfield, Ohio 45503
2. Electronic proposals shall be submitted via email to [Clark\\_Contract\\_Development@ifs.ohio.gov](mailto:Clark_Contract_Development@ifs.ohio.gov), and the subject line shall read: "PROPOSAL FOR RFP #24-SFY-09 SUBMITTED BY [PROPOSER'S NAME HERE]."
3. Proposals must be submitted no later than 10:00 a.m. on April 3, 2024, regardless of submission method. Faxed submissions will not be accepted. There are no exceptions to this deadline, and proposals received after the deadline will be immediately rejected.
4. Board is not responsible for proposals incorrectly addressed or for proposals delivered to any location other than the address specified on the cover sheet of this RFP.
5. Vendors who choose to mail their proposals do so at their own risk. There will be no exceptions for proposals that are received late due to delays in postal service.
6. Submission of a proposal indicates acceptance by the proposer of the conditions contained in this RFP, unless clearly and specifically noted in the proposal submitted and confirmed in the contract between Board and the proposer selected.

#### 5. Proposal Review, Scoring, and Contract Award

Board will contract on behalf of Department with proposer(s) that best demonstrates the ability to meet requirements as specified in this RFP. Proposers will be evaluated based on the capacity and experience demonstrated in their technical and cost proposal. All qualifying proposals will be reviewed and scored by a Proposal Review Team (PRT) comprised of Department staff. Vendors should not assume that the review team members are familiar with any past or current work activities with Department, Board, or any other County agency. Proposals

<sup>5</sup> It is the Proposers affirmative responsibility to ensure that all copies and all formats of the proposal are identical. Any pages or documents omitted from any or all copies can negatively affect the Proposer's score and possibly result in the Proposers disqualification. In the event of any discrepancies or variations between copies, Department is under no obligation to resolve the inconsistencies and may make its scoring and proposal selection decisions accordingly, including the decision to disqualify Proposer.

containing assumptions, lack of detail, poor organization, lack of proofreading, and unnecessary use of self-promotional claims will be evaluated accordingly. PRT members will be required to sign disclosure forms to establish they have no personal or financial interest in the outcome of the proposal review and contractor selection process.

Board's selection of proposal(s) for contract will be based on Department's evaluation and scoring. Board reserves the right to reject any and all proposals, in whole or in part, received in response to this request. The PRT may waive minor defects that are not material when the intent is not unreasonably obscured.

### 5.1 Scoring of Proposals

In scoring the proposals, Department will score in three phases. Once proposals enter into Phase I, they are considered, for the purpose of this RFP, to be in the "review process."

#### **Phase I. Review – Initial Qualifying Criteria**

In order to be fully reviewed and scored, proposals submitted must pass Phase I review. Any "no" for the following Phase I criteria triggers a Board elimination of proposal from further consideration.

1. Was the proposal received by the deadline both (1) in-person or by mail and (2) electronically?
2. Does the technical proposal include all required certifications and forms required by Section 3.1.1 of the RFP?
3. Does proposer affirmatively indicate that it is not on the federal debarment list, and it is fiscally solvent?
4. Does Department's review of the Auditor of State and SAM.gov websites verify that proposer is not excluded from contracting with Board?
5. Did Proposer submit a copy of its most recent audited or compiled financial statements, completed by a Certified Public Accountant (CPA)?

#### **Phase II. Review – Criteria for Scoring the Technical and Cost Proposal**

The PRT will then score qualifying technical and cost proposals not eliminated by Board in Phase I. The PRT will assess how well proposer meets the requirements as specified in Section 3 of this RFP. Using the Technical and Cost Proposal Scoring Sheet for Phase II scoring, the PRT will read, review and discuss the proposals and reach a consensus on the final score for each qualifying proposal.

#### **Phase III. Review by Department Director**

See Section 5.3 Final Selection

### 5.2 Review Process Caveats

Board reserves the right to reject any and all proposals, in whole or in part, received in response to this request. Board may waive minor defects in the RFP that are not material when no prejudice will result to the rights of any proposer or to the public. Board may, at its sole discretion, waive minor errors or omissions in proposers' proposals/forms when those errors do not unreasonably obscure the meaning of the content.

Board reserves the right to request clarifications from proposers regarding any information in their proposals/forms and may request such clarification as it deems necessary at any point in the proposal review process. Any such requests for proposal clarification when initiated by Board, and proposers' verbal or written response to those requests, shall not be considered in violation of the communication prohibitions contained in Section 2.8 of this RFP. Such communications are expressly permitted when initiated by Board but will be initiated at the sole discretion of Board.

Should Board determine a need for interviewing proposers prior to making a final selection, notwithstanding the fact that no two proposals have received substantially similar scoring in accordance with Section 5.1, Board may exercise its discretion to interview proposers, and results to interview questions shall be scored in a manner similar to the process described in Section 5.1, Scoring of Proposals Phase II Review above. Such scored results may be either added to those proposers' proposal scores, or will replace certain criteria scores, at the discretion of Board. The standards for scoring

the interviews and the method used for considering the results of the interviews shall be applied consistently for all proposers participating in the interview process for that RFP.

Board reserves the right to negotiate with proposers for adjustments to their proposals should Board determine, for any reason, to adjust the scope of the project for which this RFP is released. Such communications are not violations of any communications prohibition, and are expressly permitted when initiated by Board, but are at the sole discretion of Board.

In Board's sole discretion, any proposer deemed not responsible, or any proposer(s) submitting a proposal deemed non-responsive to the terms of this RFP, shall not be awarded the contract.

### 5.3 Final Selection

The Proposal Review Team will provide a final scoring of all proposals and make a recommendation to the Director to award contract(s)/subgrant(s) to one or more proposers. Director will make a final selection of contractor(s) to be recommended to the Board. To make the final selection, Director may consider proposal quality, reasonableness and appropriateness of proposed budget, funding available, and past contract/subgrant performance. Board maintains the right to accept or reject Director's recommendation.

## 6. Protests

Any potential or actual proposer may file a protest on any matter relating to the process of soliciting the proposals or on the belief that Department has not followed procedures outlined in this RFP.

Such a protest must comply with the following guidelines:

1. Protests shall be in writing and shall contain the following information:
  - a. The name, address, and telephone number of the protester;
  - b. The program name and number of the RFP being protested;
  - c. A detailed statement of the legal and factual grounds for the protest, including copies of any relevant documents;
  - d. A request for a ruling by Department;
  - e. A statement as to the form of relief requested from Department; and
  - f. Any other information the protester believes to be essential to the determination of the factual and legal questions at issue in the written protest.
2. A protest shall be considered timely if received within the following periods:
  - a. A protest based on alleged improprieties or events about which the protester knew or could have reasonably discovered, prior to the closing date for receipt of proposals, shall be filed no later than the deadline for receipt of proposals.
  - b. If the protest relates to the PRT's or the Director's recommendation to award a contract or to reject any or all proposals, the protest shall be filed no later than 9 a.m. of the seventh (7<sup>th</sup>) calendar day after the issuance of the notification of Intent to Award or Non-Award the contract or the notification of Intent to Reject all proposals, whichever is applicable.
3. An untimely protest may be considered by Department if it determines that the protest raises issues significant to Department's procurement system. An untimely protest is one received by Department after the time periods set forth in Item 2 of this section.
4. All protest must be filed at the following location via email to: [Virginia.Martycz@jfs.ohio.gov](mailto:Virginia.Martycz@jfs.ohio.gov).
5. When a timely protest is filed, a contract award shall not proceed until a decision on the protest is issued or the matter is otherwise resolved, unless Board determines that a delay will severely disadvantage Board. Proposer(s) who would have been awarded the contract(s) shall be notified of the receipt of the protest.
6. Board shall issue a written decision on all timely protests and shall notify any provider who filed an untimely protest as to whether the protest will be considered.

7. Proposers who choose to rely on responses to public records requests when preparing their protests do so at their own risk.

## **7. Additional Documents and Clauses**

### **7.1 Changes to the RFP**

Material changes to this RFP will be provided via the agency website. Proposers are responsible for obtaining any such changes without further notice by Board.

### **7.2 Proposal Costs**

Costs incurred in the preparation of this proposal are to be borne solely by proposer. Board will not contribute in any way to the costs of the preparation of the proposal, associated documents, or any other items/documents related to this RFP. Any costs associated with interviews will also be borne by proposer and will not be Board's responsibility.

### **7.3 Proposal Submissions as Public Record**

Following submission of a proposal to Department, all proposals submitted may become part of the public record. It is the responsibility of the proposer to remove all personal confidential information (such as home address and social security numbers) of proposer's staff and/or of any subcontractor and subcontractor staff from the proposal package. Department reserves the right to disqualify any proposer whose proposal is found to contain personal confidential information. The proposer shall be responsible for any and all information disclosed in the proposal submission and any or all information released by Department in any public records requests.

### **7.4 Contractual Requirements**

Any contract/subgrant resulting from the issuance of this RFP is subject to the terms and conditions as provided in the sample contract/subgrant, which can be found on the website dedicated to this RFP.

Many of the terms and conditions contained in the sample contract/subgrant are required by state and federal law; however, the vendor may propose changes to the sample contract/subgrant during the contract negotiation period (after the Letter of Intent is issued). Any changes are subject to Board review and approval.

Payments for any and all services provided pursuant to an awarded contract/subgrant are contingent upon the availability of state and federal funds.

All aspects of the contract/subgrant apply equally to work performed by any and all subcontractors.

Per the Code of Federal Regulations (CFR), [2 CFR section 200.313\(e\)](#) and [200.41](#), all fixed assets purchased with funds provided through Contract or any other restricted funding sources remain the property of Board. Upon termination of Contract/Subgrant, vendor may be asked to return equipment and other fixed assets purchased with federal funds to Board or Department.

Contractor, and any subcontractor(s), will not use or disclose any information made available to them for any purpose other than to fulfill the contractual duties specified in the RFP. Contractor, and any subcontractor(s), agrees to be bound by all of the confidentiality, disclosure, and safeguarding requirements of the Ohio Revised Code and the Ohio Department of Job & Family Services, including, but not limited to those stated in the Ohio Revised Code Sections 5101.26, 5101.27, 5101.272, 5101.28, 5160.45, 42 Code of Federal Regulations Sections 431.300 through 431.307 and Ohio Administrative Code Section 5101:1-1-03 and 5160:1-1-01.1. Disclosure of information in a manner not in accordance with all applicable federal and state laws and regulations is deemed a breach of the contract and subject to the imposition of penalties, including, but not limited to, the penalties found in Revised Code Section 5101.99.

Contractor must maintain the required insurance coverage throughout the entirety of the contract/subgrant period. No employee designated in a proposal as “key personnel” or any employee identified as critical to the success of the project can be removed without reasonable notice to Board, and replacements will not be made without Board approval.

Contractor will establish safeguards to prohibit employees from using their positions for a purpose that is or gives the appearance of being motivated by desire for private gain for themselves or others, particularly those with whom they have family, business, or other ties.

### 7.5 Limitations

**The award of a contract(s) is contingent upon the approval of Board. No contract shall be valid and legal until it has been approved and executed, in signature, by Board.**

The RFP does not commit Board to award a contract or to pay any cost incurred in the preparation of a proposal. Board reserves the right to accept or reject any or all proposals received, to negotiate services and cost with proposers, and to cancel in part or in its entirety this RFP.

Board will review each proposal with respect to price, proposer’s administrative and programmatic capabilities, and conformance to the RFP criteria. Board may reject all responses if proposed rates are unreasonable or if proposers do not meet the RFP acceptance criteria. All proposals submitted in response to this RFP will become the property of Board.

Proposal selection does not guarantee that a contract for services will be awarded. Board reserves the right to terminate the negotiation process in the event that negotiations fail with proposer whose proposal is selected and/or issues arise during negotiations that prevent Board from entering into a contract with the proposer. If this happens, Board, in its sole discretion, reserves the right to: (1) select the next highest rated proposer that responded to the RFP or (2) cancel and/or reissue the RFP.

Proposer(s) selected will be required to agree to the terms of the Sample Contract included on the website dedicated to RFP related documents. These terms cannot be modified without authorization from Board.

### 7.6 Compensation Structure

Board agrees that reimbursement of all costs will be dependent upon the contractor’s/subgrantee’s performance in the delivery of services specified in the approved budget once the contract/subgrant agreement is awarded. Payment shall be made by the Clark County Auditor upon proper presentation of request, when approved by Department and the contractor/subgrantee. Payment shall be made in one of two ways:

1. Direct Cost: Payment shall be made on a direct cost reimbursement basis.

**OR**

2. Unit Cost: Payment shall be made on a unit cost, fee for service, reimbursement basis. The unit cost represents a true measure of the actual cost of providing the contracted number of units of service. Unit cost contractors may be asked to reconcile revenue against the total actual expenditures and reimburse Department for over-budgeted expenses on a quarterly basis.

Proposers must define their preferred method in their proposal.

Board recognizes only those expenses that have actually occurred; invoices must be submitted as a request for reimbursement of actual cash expenditures. With each invoice, Contractor/Subgrantee shall include all financial backup documentation (i.e., payroll information, bills, etc.) that informs the charges. Additionally, the contractor/sub-grantee must submit copies of paid sub-contractor invoices in order to be reimbursed for those service costs.

## 8. Forms

The forms listed below can be accessed online. To view these forms, [click here](#).

1. Contractor Assurances Form
2. Campaign Contribution Declaration
3. Personal Property Tax Statement
4. Non-Member Acknowledgment Form
5. Certification of Compliance with County Insurance Requirements
6. Non-Collusion Affidavit
7. Submittals A1-A3 Instructions
8. Submittals A1-A3 Forms

## 9. Sample Subgrant/Contract

*These are comprehensive documents that include clause and funding requirements. The sample contract will indicate the funding stream and requirements that specific clauses apply to. Not all clauses will apply to each awarded contract/subgrant.*

To access these documents, click the link above for forms.