



IMPORTANT VOID AND SUSPENSION INFORMATION READ CAREFULLY

VOIDS

A Void is a form of a WARNING. Voids are given: anytime a **RidesPlus** van is sent to pick you up and you **do not ride**; or if you **delay** the van for **more than 5 minutes**. If you receive **Three Voids in 30 days**, you will be Suspended from driver transportation services.

**In the event that you disagree with the issuance of a Void,
you must contact The Head Dispatcher at 325-7587. (Note: No Hearing Rights Are Given!)**

SUSPENSIONS

In order to be suspended from RidesPlus transportation services:

- 1. You must receive three Voids in 30 days.**
- Display rude, disrespectful behavior, use foul language towards any **RidesPlus** Staff or any passenger on the van. **THIS BEHAVIOR WILL NOT BE TOLERATED.** The length of the suspension for this violation will be determined by Job & Family Services of Clark County.
- 3. Repeated failure** to follow **RidesPlus Transportation Policy and Procedures.**

This information is issued to you via mail, each time you are recertified to ride.

All Suspensions: Will be for 90 days

**Effective February 1st, 2010 All suspensions will be for 90 days and take
Effect the 1st day of the month, AFTER the 3rd void was issued.**

Example: You received 3 voids in February, the suspension would take effect March 1st and end May 31st

While under suspension you WILL NOT BE ELIGIBLE for driver transportation offered by Job & Family Services of Clark County until the Suspension has ended.

