



IMPORTANT VOID AND SUSPENSION INFORMATION READ CAREFULLY

VOIDS

A Void is a form of a WARNING. Voids are given: anytime a **RidesPlus** van is sent to pick you up and you **do not ride** ; or if you **delay** the van for **more than 5 minutes**. If you receive **Three Voids in 30 days**, you will be Suspended from driver transportation services.

In the event that you disagree with the issuance of a Void, you must contact The Head Dispatcher at 325-7587. (Note: No Hearing Rights Are Given!)

SUSPENSIONS

In order to be suspended from RidesPlus transportation services:

- 1. You must receive three Voids in 30 days.**
- 2. Display rude, disrespectful behavior, use foul language towards any **RidesPlus** Staff or any passenger on the van. **THIS BEHAVIOR WILL NOT BE TOLERATED.** The length of the suspension for this violation will be determined by Job & Family Services of Clark County.**
- 3. Repeated failure to follow **RidesPlus Transportation Policy and Procedures.****

This information is issued to you via mail, each time you are recertified to ride.

All Suspensions: Will be for 90 days

Effective February 1st, 2010 All suspensions will be for 90 days and take Effect the 1st day of the month, AFTER the 3rd void was issued.

Example: You received 3 voids in February, the suspension would take effect March 1st and end May 31st

While under suspension you WILL NOT BE ELIGIBLE for driver transportation offered by Job & Family Services of Clark County until the Suspension has ended.

