

24-SFY-06 Service Coordination RFP
Q&A Document

Q1: Would you accept a proposal from outside of Clark County?

A1: Yes, we will accept proposals from providers located in other counties. However, the provider must ensure they are able to have a presence in Clark County, and they can accommodate all visits and services for our clients, the vast majority of whom reside in Clark County.

Q2: Does the provider need to have a physical building in Clark County?

A2: No, it is not required that the provider be physically located in Clark County. However, the provider will be required to provide services to those clients who reside in Clark County and must be able to participate in meetings and court hearings as needed.

Q3: What are some of the other associated issues we're looking to resolve or address in the bid?

A3: Please highlight any specialized services your agency offers. Specifically, we would like to know your experience with Functional Family Therapy (FFT), Multisystemic Therapy, Healthy Families America, Parents as Teachers, Ohio START, IHBT or other Title IV-E Prevention Services as well as Medicaid billing. While we may not contract with you for those services, we do use that information to evaluate your experience.

Q4: Do you require a high-fidelity bond?

A4: No, we do not.

Q5: Do you prefer a direct reimbursement or unit cost?

A5: We require the provider to respond in the cost proposal how they wish to be reimbursed. If requesting a unit rate, you must justify why you chose the unit rate you did. Your submittals should reflect only the costs related to the program you are asking us to reimburse. We ask that you be detailed about all costs in the cost narrative. There is the potential for cost reconciliation and only reimburse after the services have been provided.

Q6: Does CCDJFS have a preference of the ratio of staff to clients?

A6: We would recommend having 3-5 staff available for the number of referrals that come in. We do prefer that one (1) worker be assigned to the family throughout the time they are involved.

Q7: How many participants in the program should a potential provider expect?

A7: Proposers can refer to the RFP, pages 3 and 4, for the number of participants the past few years. We expect to begin seeing pre-COVID numbers, around 30-35 youth with an involvement of between 3-12 months.

Q8: Does the Department have a current provider or is this a new program?

A8: Department does have a current provider. Department has contracted for this program since 2003, when it began as a high-fidelity wraparound program.

Q9: Who is the Department's current provider for this program?

A9: Our current provider is Oesterlen Services for Youth.

Q10: Does Department have an IT system that a potential provider can/should integrate with to track program information, or can Provider use their own case management system?

A10: Potential providers can use their own system. Provider's system will need to have the ability to track data. Please see Reporting Requirements on page 13 in the RFP to see what the Department requires regarding data. Provider may be required to enter data into the Family Children First Council (FCFC) portal.

Q11: Is there specific education, certifications or experience the Department requires of the potential provider's employees?

A11: Direct workers are typically paraprofessionals with case management/child welfare experience. Department can generally accept the provider's structure for education, certifications and experience required by the provider. High-licensed, credentialed staff could potentially cost providers out.

Q12: Does a provider have to provide one of the Title IV-E Prevention Services programs on page 5?

A12: This is not a requirement, but it is preferred and will be given special consideration in the review process.