

AMENDMENT TO RIDESPLUS TRANSPORTATION PROGRAM RFP# 02-CY15

The following sections of the RFP have been amended as follows:

SECTION I. GENERAL PURPOSE & PROVIDER INFORMATION

1.3 Background Statement

Lack of reliable transportation has been identified as one of the most frequent barriers to both health and self-sufficiency. Many people have difficulty reaching their destinations, especially during evenings and weekends when transit services are not offered. Similarly, destinations in the county or outside of the county areas not served by the transit authority are also difficult to reach.

The purpose of this program is to provide additional transportation options for low-income people and people receiving services through Veteran's Services. This program shall serve as a ~~curb-to-curb~~door-to-door transportation system that will transport low-income people to and from employment, medical appointments, child care, and/or other social service programs.

1.6 Target Population

Customers have a variety of needs for which transportation services are provided through this program:

- Approximately 90% of the customers need transportation to and from medical appointments—mostly to dialysis appointments three times per week;
- Approximately 5% of the customers need transportation to and from employment;
- The remaining 5% of customers need transportation to a variety of other activities, such as child care, or other social service programs.

The Contractor will be responsible for transporting unaccompanied minors when determined necessary by the County. In such instances, the Contractor must have an additional adult on the vehicle in the event that the driver has to exit the vehicle to assist another client.

1.7 Anticipated Procurement Timetable

<u>Date</u>	<u>Event/Activity</u>
October 2, 2014	County releases RFP to potential providers; Q&A period opens <ul style="list-style-type: none">- RFP becomes active.- Proposers may submit inquiries for RFP clarification.
October 7, 2014	Deadline for request to be added to notification list (4:00 p.m.)
October 8, 2014	Bidders' Conference for Proposers at 9:00 a.m.
October 10, 2014	Proposer Q&A Period Closes 9 a.m. (for inquiries for RFP

	clarification). - No further inquiries for RFP clarification will be accepted.
October 14 <u>16</u> , 2014	CCDJFS provides Final Proposer Question & Answer document.
November 3, 2014	Deadline for Proposers to Submit Proposals to CCDJFS (4 p.m.). - This is the proposal opening date, beginning of the CCDJFS process of proposal review.
November 14, 2014	Letter of intent to award contract issued by CCDJFS. - All applicants notified.
December 17, 2014	Contract submitted to County Commission for approval.
January 1, 2015	Service provision begins.

The County reserves the right to revise this schedule in the best interest of the CCDJFS and/or to comply with the County procurement procedures and regulations and after providing reasonable notice. Only the Board has the authority to bind the County into a contract. The letter of intent to award is not binding. Since the letter of intent to award is not binding, any costs incurred by the bidder prior to the Board's award shall not be recovered from County.

SECTION III. SCOPE OF WORK & SERVICES TO BE PROVIDED

3.1 Scope of Work

1. Provides a demand-responsive transportation system sufficient to accommodate the volume described in Section 1.1, Purpose, of this RFP.
 - a. The program will operate from 5:00 a.m. until 12:00 midnight, Monday through Saturday, ~~excluding federal holidays. (When a federal holiday occurs on Monday, Sunday service for dialysis patients must be provided.)~~ The program will operate on federal holidays for dialysis patients only, with the exception of Thanksgiving, Christmas, and New Year's Day, in which case Sunday service must be provided.

3.3 Service Requirements

15. Providers must be able to accommodate wheelchairs, ~~scooters~~, bariatric wheelchairs and/or oxygen if needed. Providers must also be able to accommodate scooters for clients that are able to transfer to a seat.

Except for those sections that are revised or added as a result of this amendment, the original RFP remains in full force and effect.