

21-SFY-04  
RidesPlus Transportation Services RFP  
**Q & A Document**

Clarification: During Bidders' Conference, it was stated that the Q & A period closes at 9 a.m. on November 11, 2020. This is incorrect. It was clarified that the Q & A period will close at 10 a.m. on November 11, 2020 as is stated in the RFP.

Q: If CCDJFS open to receiving proposals from non-dedicated service transportation providers like Lyft?

A: Yes. CCDJFS will be awarding only one contract for NET service. Alternative proposals are going to be and have been considered for transportation outside of the contract.

Q: On pg. 18, the proposal due date is reflected as November 2, 2020. Is this correct?

A: No, this was done in error. The due date is November 27, 2020. An amendment to the RFP was completed to correct this error.

Q: On pg. 8, Section 2.1. #1b states that approximately 28,000 trips shall be provided annually, but in Section 1.1. states that a qualified provider is needed who has the capacity to provide approximately 35,000 trips annually. Is 28,000 an accurate number of annual trips?

A: No, this was done in error. The approximate number of trips annually is 35,000 as stated in Section 1.1. An amendment to the RFP was completed to correct this error.

Q: On pg. 8, Section 2.1. #3c states that the primary vehicles must be in good mechanical order and no more than three years old on the date the contract becomes effective. Is CCDJFS willing to consider vehicles that are older than three years old as long as the mileage is low?

A: These can be considered during negotiations. CCDJFS included these requirements out of concern a provider could report they have vehicles, but they are not reliable enough to be able to meet the Department's needs.

Q: On pg. 8, Section 2.1.A. #8, a new provision has been added to provide an aide. This is new can you provide more information on the Department's need in regard to this.

A: In the past, it has been reported that drivers are unable to leave their vehicles to assist participants to the vehicle and from the door, or vice versa. In the past, an aide has been provided to assist in helping the participants that require the additional assistance. Moving forward, the Department would continue to like an aide available to assist our participants in need.

Q: Section 1.3 Anticipated Procurement Timetable. Would the County of Clark consider extending the deadline for submissions and additional 2 weeks?

A: No. Due to the projected time it will take to conduct all the necessary elements of the contractual procedure, it is not possible to extend the submissions past the date provided in this section.

Q: Section 2.1.A Service Requirements. Would the County be open to approaches based on a hybrid of dedicated and non-dedicated service models? Non-dedicated service providers could complement dedicated vehicles by providing cost-effective, flexibility capacity that customers can tap into on-

demand, especially during peak periods. Because the service model leverages available capacity within an existing network of transportation providers, there are no upfront capital investments in fleet or technology, allowing programs to be launched, refined, and scaled up or down on demand. This lowers the barriers to experimentation that are so critical to the success of innovative mobility pilots.

A: Yes. Clark County Dept. Of Job and Family Services is open to all proposals that provide the Department with the transportation needs required for our customers.