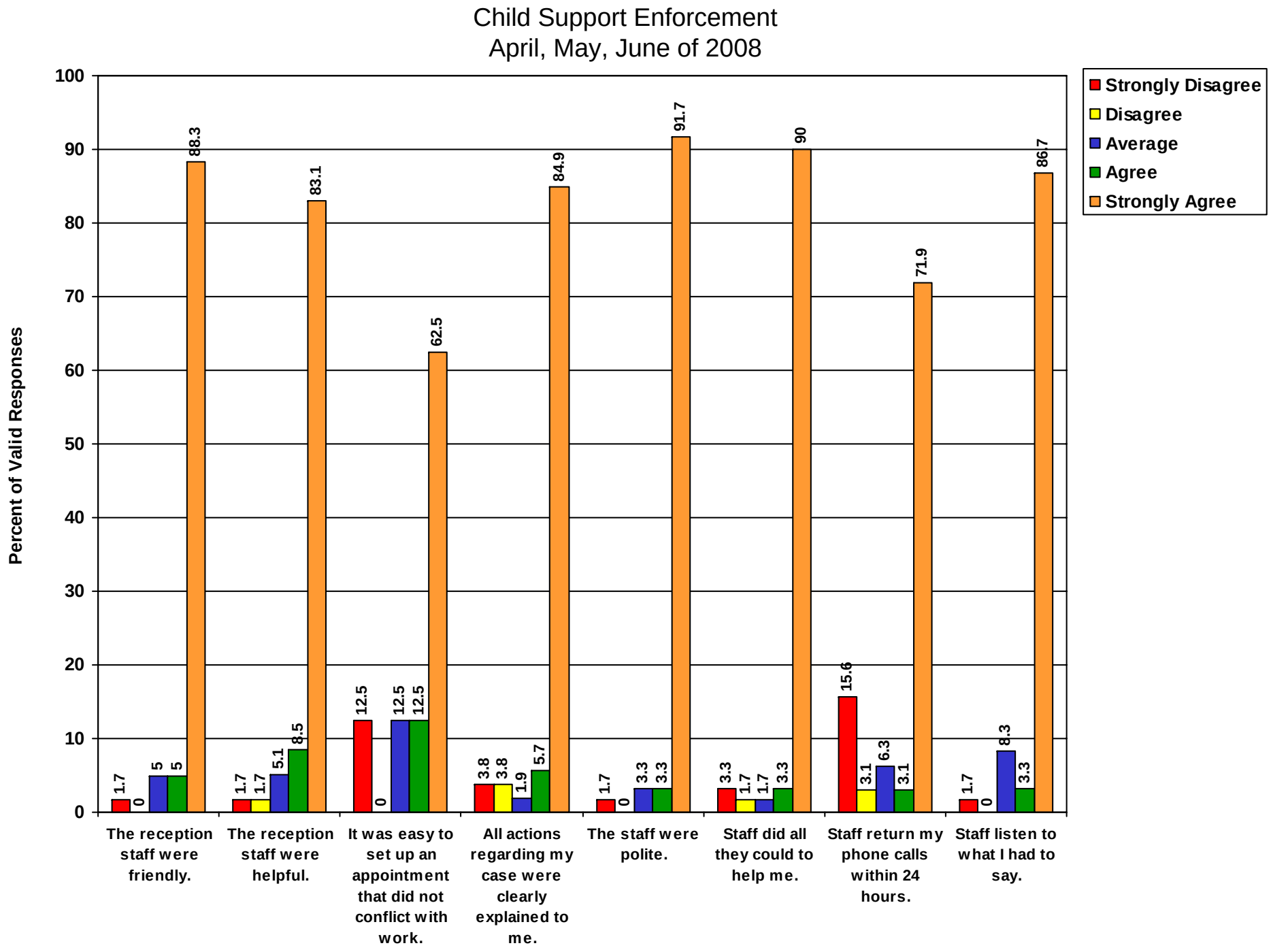
Child Support Enforcement
April, May, June of 2008
Percent of Valid Responses
100
90
80
70
60
50
40
30
20
10
0
Strongly Disagree
Disagree
Average
Agree
Strongly Agree
1.7
0
5
5
88.3
1.7
1.7
5.1
8.5
83.1
12.5
0
12.5
12.5
62.5
3.8
3.8
1.9
5.7
84.9
1.7
0
3.3
3.3
91.7
3.3
1.7
1.7
3.3
90
15.6
3.1
6.3
3.1
71.9
1.7
0
8.3
3.3
86.7
The reception staff were friendly.
The reception staff were helpful.
It was easy to set up an appointment that did not conflict with work.
All actions regarding my case were clearly explained to me.
The staff were polite.
Staff did all they could to help me.
Staff return my phone calls within 24 hours.
Staff listen to what I had to say.